

MARCH 2020 UPDATE: CASES AT AL-FIDAA FOUNDATION WHITE DOOR CENTRE

22 victims recorded for the month of March 2020 at the Al-Fidaa Foundation White Door Centre, 239 Durban Road, Korsten. Referrals included: Department of Social Development, Nationwide Treatment Centre, Families Against Drugs, Department of Justice and a Ward Councillor.

The following are brief summaries of some cases seen:

1. Female needs assistance with procuring Identity documents for a family member. The family member was allegedly abandoned and the client has no knowledge of kin whereabouts. Client was referred to the Department of Social Development.
2. Differently abled client reported being abused verbally and financially abused by her child. Client was referred to the Department of Social Development.
3. Hopeless mother reported that her disabled child is not receiving a social grant and she cannot find employment as the child is dependent on her. She is unable to afford a caregiver if she does go out to work.
4. Heartbroken elderly female reported that she is estranged from her children. Client wishes to reconcile with her children as she is not healthy. The isolation from her family is potentially affecting her health negatively.
5. Male client required assistance with reunification services; client admits that his substance abuse may have caused an irreparable rift between himself and his family.
6. Frustrated mother sought assistance for her child who is abusing substances; she has attempted several times to reason and encourage the child to seek treatment to no avail. Client was referred to Nationwide Treatment Centre and Families Against Drugs.
7. Female is struggling to get financial and material assistance for her child from the child's biological father. Client was referred to SASSA and Department of Justice.
8. Hopeless mother sought assistance for her son who is displaying challenging behaviour. Ongoing counselling was offered to the client and was referred to the Department of Social Development.
9. Male reported that his life-partner abuses substance and allegedly neglects their children. This has caused immense conflict between the parties.
10. Unemployed male reported having difficulty caring for his children after the death of his wife. Client feels that due to his age, finding employment is difficult and he is not yet old enough to be a recipient of an old age pension.

11. Female complained that she is being denied contact with her children. Family mediation and counselling was offered to the client.
12. Unemployed male reported that he is struggling to find employment, particularly without any prior qualifications or skills. Client was referred to the Al-Fidaa Foundation Skills Development Centre.
13. Female reported that she is struggling to get the deeds to property she inherited. While the client has followed the procedures and gone through the required legal channels, the effort has taken its toll and caused her some emotional stress.
14. Male sought counselling for broken relationship with his sibling and parent. Ongoing counselling was offered to the client.
15. Distressed male reported that his house burned down, leaving him homeless. Client was referred to Home Affairs as he had lost his identity documents and other important documentation.
16. Female disclosed that she relocated with her life partner who then broke up with her and allegedly evicted her, leaving her stranded and penniless. Client feels betrayed as she had left her family behind to relocate with him.
17. Minor received grief counselling to help cope with the death of a parent. Client has been unable to open up to family.
18. Unemployment client in dire financial straits approached the White Door Centre. Client feels severely stressed because he has no means of providing for his family's needs. Employment opportunities are scarce and client is feeling helpless that he cannot provide for his family.
19. Elderly male reported that he and his wife are dependant on his social grant, but they are struggling to sustain themselves as majority of the social grant goes towards rent. Client has no other family to help him.

Compiled by:

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