

## **JANUARY 2020 UPDATE: CASES AT AL-FIDAA FOUNDATION WHITE DOOR CENTRE**

44 victims recorded for the month of January 2020 at the Al-Fidaa Foundation White Door Centre, 239 Durban Road, Korsten. Referrals included the Department of Social Development, SAAMSA (Society Against Abuse of Men South Africa), Department of Justice, Department of Housing and Al-Fidaa Foundation Skills Development Centre. The following are brief summaries of cases seen:

1. Frustrated mother needs guidance as the biological father of her child refuses to assist with rearing of the child. Client was referred to Department of Social Development.
2. Hopeless male sought assistance as he lost his job and is struggling to find employment due to his age. Client is estranged from his family since he remarried. Family preservation services were offered to the client.
3. Distressed mother sought assistance as she is allegedly denied visitation rights from her children. Client was referred to the Department of Social Development.
4. Female complained that she is unable to live with and care for her mother as client is allegedly being abused by her sibling. Continuous counselling was offered to the client.
5. Distressed mother reported that she is worried about her child as the child is differently abled. Continuous counselling was offered to the child.
6. Frustrated client reported that there is conflict between client and siblings; the client is fearful that they will lose their home. The client was referred to Society Against Abuse of Men South Africa.
7. Female sought counselling for a client whose life is allegedly being endangered; she is of the opinion that the client's physical, emotional and mental needs are being neglected.
8. Elderly woman reported that she is caring for her grandchild but the child's family does not allow her to build a relationship with the child. The client was given counselling.
9. Worried mother sought assistance for her daughter who is allegedly abusing substance and is at risk of losing her children. The client was referred to Department of Social Development.
10. Frustrated father complained that he wants to be part of his child's life but endures alleged abuse from his child's mother and is therefore unable to be part of his child's life. The client was referred to Society Against Abuse of Men South Africa.
11. Concerned mother is in need of assistance as her minor child is displaying uncontrollable behaviour. The client was referred to the Department of Social Development.
12. Destitute female sought assistance as she was dependant on substances and estranged from her family. The client was referred to a safe haven.

13. Worried client needs accommodation for non relatives that the client is caring for. The client was referred to the Department of Social Development.
14. Desperate mother sought counselling for her child who witnessed a traumatic ordeal. Ongoing counselling was offered.
15. Despondent female sought assistance for a family she has been helping. The client disclosed that she is unable to assist any longer and she fears that the children of the family are being neglected. The client was referred to the Department of Social Development.
16. Minor was referred for counselling after witnessing a violent act. Ongoing counselling was offered to the client.
17. Female sought guidance as she has not been receiving assistance from her child's biological father. The client was referred to the Department of Justice.
18. Hopeless female sought counselling as she is struggling to cope since she has to care for her very ill relative without assistance from family members.
19. Female disclosed that she is being emotionally and financially abused by her husband. The client also disclosed that she wants to divorce her husband as she has symptoms of depression. Ongoing counselling was offered to the client.
20. Heartbroken female reported that she is abusing substance and her youngest child is entrusted to the care of her eldest, who subsequently disregards her when it comes to decision making pertaining to her youngest child.
21. Client reported suffering emotional trauma due to wrongful arrest. Ongoing counselling was offered to the client.
22. Elderly female reported that she was unfairly evacuated from her residence and needs legal advice. Client was referred to the Department of Social Development.
23. Minor disclosed a wish to share a close bond with parents and wants advice on how to improve the relationship with the parents. Ongoing counselling was given to the client.
24. Anxious parent sought assistance as the life partner is allegedly neglecting and allegedly abusing their children. Client was referred to the Department of Social Development.
25. Minor reports facing turmoil at home as the parents are constantly arguing contributing to feeling a lack of harmony and stability in her home environment. Ongoing counselling was offered to the client.
26. Minor complained that his parents are not sustaining him. According to the client, the lack of support from parents has a negative impact on his academic progress.

27. Elderly female reported that she was renting a property with the intention of buying it as per agreement with the landlord, but the landlord decided against selling the house. Client was referred to the Department of Housing.
28. Maternal grandmother sought assistance as she has been caring for her grandchild since birth, as the biological mother is unable to care for the child and the biological father does not want to assist. The client was referred to the Department of Social Development.
29. Female wanted assistance as she is unemployed and has dependants to care for.
30. Elderly male sought assistance as he has to sustain a family on a state pension; the client complained that this does not cover the family's needs.
31. Female sought assistance as she is unemployed and has no one to assist her to sustain her daily needs. Client was referred to Al-Fidaa Foundation Skills Development Centre.
32. Female reported that she has children and she is unemployed. The client also disclosed that he is not receiving any assistance from her children's biological father.
33. Female needs assistance as she has not been able to find employment since she left school. The client does not have skills or experience. Client was referred to the Al- Fidaa Foundation Skills Development Centre.
34. Female needs assistance as she is residing with a friend and she is struggling to find to sustain herself and her child.
35. Female wanted assistance as she is struggling to find employment. Client was referred to Al-Fidaa Foundation Skills Development Centre.
36. Female needs help finding accommodation as she is unable to live with her family due to space and other social issues that she feels may be causing her health problems.
37. Male desperate for assistance as he is unemployed and struggling to sustain his child and his family does not want to assist.
38. Angry parent needed advice on how to get full guardianship and fears that the other parent may be putting the child at risk. Client was referred to the Department of Social Development.

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