August 2019 UPDATE: CASES AT AL-FIDAA FOUNDATION WHITE DOOR CENTRE

24 victims recorded for the month of August 2019 at the Al-Fidaa Foundation White Door Centre, 239 Durban Road, Korsten. Referrals included the Department of Social Development, Al-Fidaa Foundation Skills Development Centre, Families Against Drugs, a Ward Councillor, the Department of Health, the Department of Justice. The following are brief summaries of cases seen:

- Under aged male sought assistance as he is allegedly being neglected and verbally abused by his caregiver and other family members. Family preservation services and ongoing counselling was offered to the client. The client was referred to the Department of Social Development.
- 2. Frustrated male sought assistance as his ex-partner is allegedly not giving adequate care and protection to their children. The client was referred to the Department of Social Development.
- 3. Disappointed male sought assistance as he is struggling to attain inheritance for a minor family member as there is conflict within the family. The client was referred to the Department of Social Development.
- 4. Concerned mother sought assistance for her child who attempted to commit suicide. The client and her child were offered continuous counselling.
- 5. Worried parent reported that he has been trying to get assistance for his teenaged child who displays unruly behaviour. The client and his child were offered ongoing counselling.
- 6. Teenager sought assistance as she is being bullied at school. The Al-Fidaa Foundation White Door Centre collaborated with the school to combat bullying at the school and offered ongoing counselling to the child.
- Hopeless father reported that he his children are allegedly being neglected by their biological mother and he fears for the children's safety. The client was referred to the Department of Social Development.
- 8. Middle aged male reported that he was robbed, his mother passed away while he was in hospital and he is struggling with accommodation as his siblings evicted him from their mother's house.
- 9. Teenager sought assistance as she has dependents and has been unemployed since she completed secondary school, due to lack of qualifications and skills. The client was referred to the Al- Fidaa Foundation Skills Development Centre.
- 10. Desperate female sought assistance for her addiction. The client was provided with options of applying for rehabilitation facilities at Families Against Drugs and Fort England Substance Treatment Centre.

- 11. Female reported that she received assistance for her sibling's substance addiction, but the sibling is not adhering to the terms and conditions prescribed by the rehabilitation centre. The client was counselled.
- 12. Elderly female sought assistance; client is unable to benefit from her old age pension as she has to use this to support her adult children and grandchildren who allegedly refuse to find employment. The client was offered counselling.
- 13. Frustrated male required assistance as his child regularly cuts class, leaving the client with the task of locating the child in different areas. The client is worried about the child's safety and well-being. The client was offered counselling and early intervention services.
- 14. Desperate and hopeless elderly female sought assistance and guidance with regards to alleged wrongful charges on her property. The client was referred to the Ward Councillor and Legal Aid for assistance.
- 15. Male sought guidance and advice regarding maintenance. The client reported that he is mentally challenged and unable to find employment. The client was referred to the Department of Health and Department of Justice.
- 16. Middle aged female reported that she was deprived of her fair share of assets during her divorce settlement because she was vulnerable and depressed during the divorce. The client was referred to Legal Aid.
- 17. Destitute male required assistance as he is unemployed and unable to sustain himself. The client also reported that he cannot request assistance from his family because he is estranged from his family. Client was offered counselling and family reintegration services.
- 18. Middle aged male required assistance; the client and his ex-life partner agreed that he should be the primary care-giver of the child because the biological mother is unable to provide adequate care to the child. Mediation was offered to the client.
- 19. Physically challenged male needed assistance as he is unable to work; he receives a social grant but he has to use the funds towards his wife' transportation to the hospital for regular check-ups. According to the client, his wife should be getting a social grant, but is struggling to get approval from the South African Social Services Agency (SASSA).
- 20. Frustrated female sought assistance for her child who absconds and displays unruly behaviour. The client was referred to the Department of Social Development.
- 21. Despondent female reported that she is unemployed and she is not receiving financial assistance from her children's biological father. The client was advised to approach the maintenance court.
- 22. Elderly male sought counselling as he does not have a good relationship with his children. The client was given counselling and offered family reintegration services.

- 23. Elderly female sought grief counselling after the death of a sibling; she is struggling to cope with the loss. The client was offered ongoing counselling.
- 24. Elderly female reported that she is struggling sustain her grandchildren as the children's biological father is not maintaining the children and the biological mother of the children is unemployed. The client was referred to the Department of Justice.
- 25. Male client confessed to the White Door Centre social worker about troubled family relationships. The client also confessed about sexual experimentation. Further disclosure by the client revealed instances of child sexual abuse.

Compiled by: Agnita Langford

Social Worker

Practise number:10-3663